



U.S. Consumer Product Safety Commission – Recall

Recall Date: March 28, 2017

Recall Number: 17-117

Look Cycle Recalls Aerostems and Road Bikes Due to Fall, Crash Hazards

Recall Summary

Name of Product: Look Cycle road bikes and Aerostems

Hazard: The stainless steel clamp that secures the stem to the handlebars can corrode and break, posing a fall and crash hazard.

Remedy: Repair

Consumers should immediately stop using bicycles with the recalled Aerostems and return them to the place of purchase for a free repair. Consumers unable to return their bicycles should contact Look Cycle for instructions on receiving a free repair.

Consumer Contact: Look Cycle at 800-822-1980 from 8 a.m. to 5 p.m. ET Monday through Friday, email at aerostemrecall@hawleylambert.com or online at <http://www.lookcycle.com/> click on the Safety Notice tab for more information.

Recall Details

Units: About 800

Description: This recall involves Look Cycle Aerostems sold either as an after-market component or installed as original equipment on Look Cycle model 695 and 795 road bikes for model years 2014 through 2017. The Look Aerostems are made of black carbon fiber material with a black steel clamp around the handlebars. Recalled models have either no number or the number 380706 printed in white on the bottom of the clamp. A complete list of photos of the recalled stems and bike models can be found on the firm's website at <http://www.lookcycle.com/en/safety-notice>.

Incidents/Injuries: The firm has received one report of the stainless steel clamp on an Aerostem breaking. No injuries have been reported.

Sold at: Independent bike stores nationwide from July 2013 through December 2016 for about \$500 for the stems sold individually and for between \$5,500 and \$16,000 installed as original equipment on Look Cycle road 695 and 795 road racing bicycles.

Importer: Hawley LLC, of Lexington, S.C.

Manufactured in: France and Switzerland

Photos



Photo 1: Look Cycle Aerostem



Photo 2: Look Cycle Aerostem clamp with no model number



Photo 3: Look Cycle Aerostem clamp with model number



Photo 4: Look Cycle road bike



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:
800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800